

LIVECHAT Now Available in Taiwan

台灣海洋網聯船務（Ocean Network Express Taiwan）現在提供現上客服服務，讓您得到即時的服務與幫助，請見以下步驟：

步驟 1: 訪問 ONE 中文主頁：<https://tw.one-line.com/zh-hant> 點擊右下角懸浮按鈕進入問詢窗口。

The screenshot displays the ONE Ocean Network Express website interface. At the top left is the ONE logo. The navigation bar includes links for '關於我們', '台灣', '消息看板', '客戶服務', 'Sustainability', '連絡我們', '電子商務', and '廠商專區'. A search icon and 'Login' button are also present. The main banner features the text 'Accelerate your booking confirmation process with ONE eCommerce!' and a 'FIND OUT MORE' button. Below the banner are three service tiles: 'ONE eCommerce LOGIN' with fields for User ID and Password, 'TRACKING' with a field for Booking or Container No., and 'SCHEDULE' with fields for Origin, Destination, and Period. A green box highlights a 'Need Help?' chat button in the bottom right corner, which says 'Click here and start chatting with us!'. The bottom of the page shows a row of images related to shipping and containers.

步驟 2: 點選所需的服務並填入必要之資訊以開始進行對話

* 必填選項

...

與線上客服對話

...



請填寫以下資料，客戶服務將盡快與你對話

名稱: *

請填寫以下資料

電郵: *

請填寫以下資料

公司名稱: *

請填寫以下資料

服務合同編號:

eCommerce UserID:

I agree for my personal data, provided via chat, to be processed by Livechat Inc. for the purposes of providing support via chat. I agree for my personal data to be processed for the time needed to carry out the service.

Agree

開始對話

Powered by  LiveChat

步驟 3: 請選擇您需要詢問的航線別



步驟 4: 請選擇您需要的服務 (出口)

