

February.19, 2020

ONE Updated on eCom Enhancement - During Feb.01~Feb.19, 2020.

親愛的客戶您好，

感謝您長久以來對 ONE 的支持與愛護，在此敬致謝忱。

為提供給您更優質與便利的服務品質，ONE eComm 網站更新增強下列功能，改版功能操作如下：

1)

更新後所提供的新功能:

進行ONE eComm 的 e-Booking 時, 客戶可以選擇 Actual Customer/Named Account

a. 請參閱下列 E-Booking 截圖畫面供參考.

The screenshot displays the ONE eComm website interface for a 'Booking Request'. The top navigation bar includes links for Home, Schedule, Outbound, Inbound, Track & Trace, Report, Rate & Tariff, e-Subscription, VGM, and Service Provider. The user is logged in as GEORGE CHEONG in English (EN). The main content area is titled 'Booking Request' and features a 'Manual Booking Number' input field. Below this is the 'Quick Booking' section, which includes a 'Template' dropdown menu currently set to 'HK-SG', an 'Edit' button, and a 'Copy Previous Booking' field with an 'Apply' button. The 'Customer Information' section, noted as '(Alphanumeric Character(s) Only)', contains fields for Name (GEORGE, CHEONG), e-Mail Address, Phone No., Fax No. (852-853-2), and Contract No. There is also an 'Edit My Profile' button. A red box highlights the 'Named Account' dropdown menu, which is currently set to 'SUMITOMO RIKO'. A note below the dropdown states: '* Please select \"Unable to Find Named Account or Not Applicable\". If appropriate. If you are unable to find Name Account, please input the name into \"Special instruction on booking.\"'

b. Booking template

Home Schedule Outbound Inbound Track & Trace Report Rate & Tariff e-Subscription VGM Service Provider

Outbound

Pre Check

Booking

- Booking Request
- Booking Status
- Booking Template

Shipping Instruction

AES/CAED Input

VGM

BL Processing

Master BL Check

My Booking Template

Booking Template: HK-SG

Template: HK-SG

If you want to request a booking by copying the previous booking, please retrieve your previous booking request first. [Booking Status](#) [View List](#)

Customer Information (Alphanumeric Character(s) Only) [Edit My Profile](#)

Name: GEORGE_CHEONG e-Mail Address: [Edit](#)

Customer Information (ID information)

Phone No.: Fax No.: Contract No.:

Address: d. 5

Named Account: SUMITOMO RIKO

2)

更新後所提供的新功能:

進行ONE eComm 的 e-Booking 時, 可以一次性的預訂數週的訂艙資料, 請參閱下列截圖畫面供參考.

Location

* Service Type Origin Destination

* Origin (Place of Receipt) Discharging Port

* Loading Port * Destination (Place of Delivery)
 Same as above Same as above

* Booking Office

US Export Info.

Schedule

Departure Date Vessel List ETD:2020-03-01 08:00

Return Date

Manage Schedule Will allow duplicate bookings with either same or future schedule. (Multiple booking requests may take some time to complete. Please wait a moment.)

Pick Up

Pick Up Date

Container

* Type

S.O.C.: Shipper's Own Container

Cargo (Alphanumeric Character)

* Commodity

* Total Estimated Weight

Reefer Cargo

ONE : Manage Schedule - Google Chrome

Not secure | 10.65.225.197/ecom/CUP_HOM_3280.do?porCd=USCHI&delCd=JPTYO&polCd=USLGB&podCd=JPYOK&lang=e...

Manage Schedule


Please note that aside from the selected vessel or selected departure date, all booking details will remain the same.

Duplicate Total : 7

<input type="checkbox"/>	Booking	Departure Date	Service Lane	Vessel	Loading Port	Discharging Port	<input type="button" value="Search"/>
<input type="checkbox"/>	Booking1	2020-03-01	PS3	SAN DIEGO BRIDGE 043W	LONG BEACH, CA, UNITED STATES	YOKOHAMA, KANAGAWA, JAPAN	<input type="button" value="Search"/>
<input type="checkbox"/>	Booking2	2020-03-01	PS3	SAN DIEGO BRIDGE 043W	LONG BEACH, CA, UNITED STATES	YOKOHAMA, KANAGAWA, JAPAN	<input type="button" value="Search"/>
<input type="checkbox"/>	Booking3	2020-03-01	PS3	SAN DIEGO BRIDGE 043W	LONG BEACH, CA, UNITED STATES	YOKOHAMA, KANAGAWA, JAPAN	<input type="button" value="Search"/>
<input checked="" type="checkbox"/>	Booking4	2020-03-26	EC2	SEASPAN BREEZE 032W	NEW YORK, NY, UNITED STATES	TOKYO, TOKYO, JAPAN	<input type="button" value="Search"/>
<input type="checkbox"/>	Booking5	2020-03-26	EC2	SEASPAN BREEZE 032W	NEW YORK, NY, UNITED STATES	TOKYO, TOKYO, JAPAN	<input type="button" value="Search"/>
<input type="checkbox"/>	Booking6	2020-03-26	EC2	SEASPAN BREEZE 032W	NEW YORK, NY, UNITED STATES	TOKYO, TOKYO, JAPAN	<input type="button" value="Search"/>
<input type="checkbox"/>	Booking7	2020-03-26	EC2	SEASPAN BREEZE 032W	NEW YORK, NY, UNITED STATES	TOKYO, TOKYO, JAPAN	<input type="button" value="Search"/>

▶ Special Instruction on Booking (Alphanumeric Character(s) Only)

Multiple Reference Numbers
Do you have unique Reference Numbers for your duplicate bookings?
Only available if additional bookings have been added under Manage Schedule.

Yes ▾ 

▶ Reference No. (Alphanumeric Character(s) Only)

Manage Reference No.

Invoice Ref. No.	<input type="text"/>
BKG SH Ref. No.	<input type="text"/>
BKG FF Ref. No.	<input type="text"/>
S/I SH Ref. No.	<input type="text"/>
S/I FF. No.	<input type="text"/>

ONE : Manage Reference No. - Google Chrome

Not secure | 10.65.225.197/ecom/CUP_HOM_3281.do?lang=en&sessLocale=en&ctgId=EEN_100002&prntMnuId=EEN_20000...

Manage Reference No.

Please note that aside from the input reference numbers, all booking details will remain the same. For ONE Door deliveries the Trucker Reference Numbers (Loading Reference Numbers) can be entered under Door Remarks and will map to all Pick Up Information

Total : 4

<input type="checkbox"/>	Booking	Departure Date	Service Lane	Vessel	Invoice Ref.No.	BKG SH Ref.No.
<input type="checkbox"/>	Booking1	2020-03-01	PSS	SAN DIEGO BRIDGE 043W		
<input type="checkbox"/>	Booking2	2020-03-01	PSS	SAN DIEGO BRIDGE 043W		
<input type="checkbox"/>	Booking3	2020-03-01	PSS	SAN DIEGO BRIDGE 043W		
<input type="checkbox"/>	Booking4	2020-03-01	PSS	SAN DIEGO BRIDGE 043W		

3) 更新後所提供的新功能：
增強客戶點到點查詢船期的功能，
請參閱下列截圖畫面供參考。

1/可以在 ONE 官網” SCHEDULE” 的欄位進行查詢

The screenshot shows the ONE Ocean Network Express website interface. At the top, there is a navigation bar with the ONE logo and various menu items: 關於我們, 台灣, 消息看板, 客戶服務, 企業社會責任, 連絡我們, 資訊訂閱, 電子商務, 廠商專區. There are also links for Login, Global, and 台灣. A search icon is present on the right.

The main banner features a large image of a shipping container and a pallet of goods. The text on the banner reads: **ONE特殊貨物運送服務.** ONE擁有來自世界各地的特殊貨物管理專業團隊，確保您的特殊貨物能安全高效地運送至全球各個目的地。 A **READ MORE** button is located below the banner.

Below the banner are three main service panels:

- LOGGED IN:** Welcome to ONE, BERRY HUANG. Buttons for **LOG OUT** and **E-COMMERCE**.
- TRACKING:** Enter Booking or Container No. You can enter several numbers, separated by a space or comma. **TRACK** button.
- SCHEDULE:** A table with columns for ROUTE, PORT, LONG RANGE, and VESSEL. The current schedule shows: Origin: KAOHSIUNG CITY, TAIWAN; Destination: DUBLIN, IRELAND; Period: 02/17/2020 - 03/18/2020. Buttons for **Advanced** and **VIEW**.

2/ 接著就會出現船期 (如果去 main port 以外的地方可能會出現較多不同的路徑, 如果不確定可以另外詢問我們)

Point to Point Schedule User Guide

Please enter the data and select the appropriate from the auto complete list and click "Search".

One to One
 Multi-Origin
 Multi-Destination
 Multi Origin/Destination

Type: List Calendar

My Schedule: Select

+ Origin: CY

+ Destination: CY

+ Period: ~

Priority: Direct (dropdown menu open)

Search Clear

	Loading Port	Transshipment Port	Discharging Port	Total Transit Time	Doc./VGM Cut off	Inland/Port
+ <input type="checkbox"/>	KAOHSIUNG CITY 2020-02-26 (Wed)	Direct	ROTTERDAM 2020-03-24 (Tue)	36 day(s) 12 hour(s)	2020-02-21 12:00/ 2020-02-21 12:00	2020-02-21 2020-02-21
+ <input type="checkbox"/>	KAOHSIUNG CITY 2020-02-26 (Wed)	Direct	ANTWERP 2020-03-31 (Tue)	43 day(s) 21 hour(s)	2020-02-21 12:00/ 2020-02-21 12:00	2020-02-21 2020-02-21
+ <input type="checkbox"/>	KAOHSIUNG CITY 2020-03-04 (Wed)	Direct	ROTTERDAM 2020-03-31 (Tue)	37 day(s) 12 hour(s)	2020-02-28 12:00/ 2020-02-27 12:00	2020-02-28 2020-02-28
+ <input type="checkbox"/>	KAOHSIUNG CITY 2020-03-04 (Wed)	Direct	ANTWERP 2020-04-07 (Tue)	44 day(s) 21 hour(s)	2020-02-28 12:00/ 2020-02-27 12:00	2020-02-28 2020-02-28

Total : 4

3/ 如已登入帳戶, 勾選需要的船期後, 下方即可直接訂艙 (即使路徑有選錯我們也會放可以安排的路經給您)

<input checked="" type="checkbox"/>	KAOHSIUNG CITY 2020-02-26 (Wed)	Direct	ROTTERDAM 2020-03-24 (Tue)	36 day(s) 12 hour(s)	2020-02-21 12:00/ 2020-02-21 12:00	2020-02-21 2020-02-21
<input type="checkbox"/>	KAOHSIUNG CITY 2020-02-26 (Wed)	Direct	ANTWERP 2020-03-31 (Tue)	43 day(s) 21 hour(s)	2020-02-21 12:00/ 2020-02-21 12:00	2020-02-21 2020-02-21
<input type="checkbox"/>	KAOHSIUNG CITY 2020-03-04 (Wed)	Direct	ROTTERDAM 2020-03-31 (Tue)	37 day(s) 12 hour(s)	2020-02-28 12:00/ 2020-02-27 12:00	2020-02-26 2020-02-26
<input type="checkbox"/>	KAOHSIUNG CITY 2020-03-04 (Wed)	Direct	ANTWERP 2020-04-07 (Tue)	44 day(s) 21 hour(s)	2020-02-28 12:00/ 2020-02-27 12:00	2020-02-26 2020-02-26

← Previous Week | Next Week →

[Detail](#)
[Booking](#)
[Add to My Schedule](#)
[Download](#)
[Download Extended View](#)

如有任何問題，請洽負責窗口(業務/客服)

Yours faithfully,

Ocean Network Express (Taiwan) Co., Ltd.